

Service Bulletin

Subject: International MCD WAF Program

To: All Factory Authorized Service (FAS) Agents

Date: October 2023

Garland/ Welbilt WAF payment scheme

Hello all,

This service communication is being sent out to advise that the Garland/ Welbilt WAF payment scheme for clamshell grills in McDonald's is being terminated

This program was initially launched by Garland with the MWE grill as a way to help emerging McDonald's markets invest in stock to support the ClamShell line.

With the launch of Garland ME grills this program was ended by Garland. The Welbilt hubs at that stage decided to continue this program and have done so until the recent purchase of the Welbilt by the Ali Group. The responsibility of WAF has now been returned to the brands.

This change has meant that we are now terminating the project in alignment with our original stance.

Please accept this communication as a 30-day notification of the termination of the WAF program's end. After November 2023 any claims being submitted with WAF included will not be processed to include the payment.

Regards

Brendan Daly
Director of Service
Garland