

Service Update

ME/ MG Pm kit update

To: All

Market: AIC

Date: April 27th, 2021

PM Kit Pre-launch update

Dear All

Garland has been working on the next PM to ensure that the kit is designed to deliver the best solution to the customer in support of food quality and equipment reliability.

- We will be making adjustments to the current PM with the removal and then replacement of some kit items as highlighted below.
- This pro-active update is to raise awareness and help ensure the transition of these kits is seamless for both you as a partner and the customer.
- Some changes to the kit have been previously announced. Note that due to the pandemic and its impact on supply chain, there is an implementation delay.

Expected new kit launch

- The new kit should be available in Q3 of 2021.

Transition between the kits

- We will send a notice out to confirm the new launch date with at least 60 days notice that the old kit will be replaced by the new kit.
- We would ask as we draw close to Q3 you reduce your stock holding of kits so you only have 1 months supply available this then allows you to switch to the new kit once it is ready at the soonest possibility.

What are the changes.

Being removed from the current kit, all grills must have been upgraded with these 1-off items

- 4604306, 70mm Cold Shrink
- 4604267, Viton Cowl Seal

New kit additions, that further benefit the existing install base

- 404309, Garland Grease. Ensures the correct grease is used on the lift system
- 4604253, Splash Shields. Helps reduce the time required for daily cleaning
- 4606112, Grease diverter canopy. Add-on to collect and manage grease with the below bucket
- 4606225, Grease bucket

The price of this kit will be as followed

- \$105.14 for the 1 platen kit
- \$179.32 for the 2 platen kit
- \$253.50 for the 3 platen kit

We will release further information regarding the introduction of this kit as we have more secure timelines as well as instructions on the usage of the new items that we have included.

Thank you all in advance

Brendan Daly
Global Service manager