

Service Bulletin

Subject: Platen Arm Seals
To: All Factory Authorized Service Agencies
Product: Garland Next Generation Clamshell Grills
Date: March 13, 2019

Garland would like to bring to your attention an important area that has been highlighted on the design of the new platen arm seal being used in the latest arm assembly.

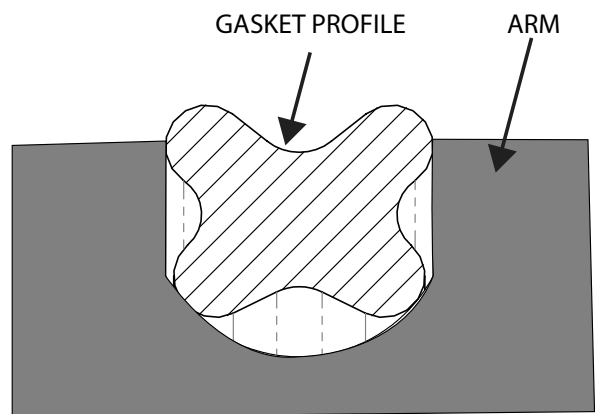
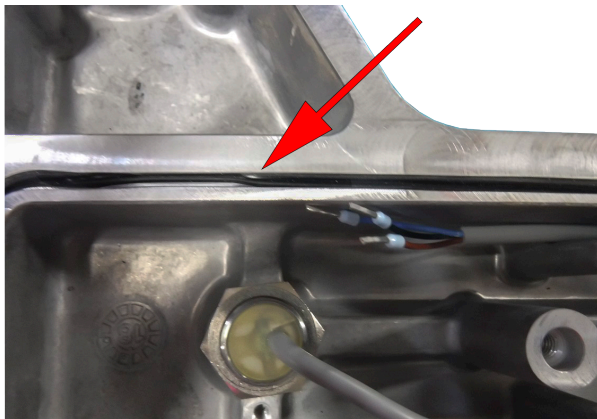
Seal Part Number: 4601962 Seal, Platen Arm Cover Black.

We have moved from an O ring seal to a X section seal for the platen arm lid. The new X seal is a higher quality seal however the correct installation of this seal is very critical to its functionality.

The new black X seal must be installed so there are no twists in the seal. The correct installation is as below



Incorrect installation of the seal will lead to liquid being able to enter the platen arm



CUT OFF DETAIL OF GASKET & ARM