

Service Bulletin

Subject: McDonald's Preventative Maintenance / Certification Checklist
To: Factory Authorized Service Agencies
Product: Garland Clamshell Models ME & MG Series
Date: August 12, 2018

Garland Welbilt is launching the Preventative Maintenance (PM) Certification Checklist kit for the new generation McDonald's gas and electric grills.

Factory Authorized Service (FAS) Agencies and their network have the option to download the electronic form from the McDonald's Portal website, at <https://clamshell.garland-group.com>

1. Overview.

- PM certification is maintenance that is performed on the McDonald's grills every year to lessen the likelihood of grill failure.
- A copy of the checklist part number: 4603181 will be included in each kit ordered.
- It is the FAS responsibility to contact the McDonald's location to confirm the date and time of the service appointment.
- Check all items required are present to execute the PM certification.
- Check the grill(s) functionality and condition at the end of the process and complete the checklist (4603181) and submit the form to Garland.

2. Parts.

- Three (3) different service kits are available for all models, make sure to obtain the correct kit.
- 4603356 : SERVICE KIT FOR M(E/ G)- 1P Models
- 4603357 : SERVICE KIT FOR M(E/ G)- 2P Models
- 4603358 : SERVICE KIT FOR M(E/ G)- 3PX Models

- Critical parts / Go box is required to be on the service vehicle at the time of the PM service.

3. Labour.

- Expected time on site to complete the PM certification is 1 to 1.5 hours maximum per lane.

4. Technical Support.

- Copy of the checklist #4603181 can be found on the Clamshell portal.
- <https://clamshell.garland-group.com>
- Technical assistance
Garland McDonald's hot-line, 1-800-446-8367.

Parts included in the kit & quantity			
	4603356	4603357	4603358
LABEL CERT.ROW	1	1	1
LABEL, PULL PLUGS	3	3	3
PREVENTIVE MAINTENANCE/ CERTIFICATION CHECKLIST	1	1	1
SHAFT SEAL KIT	1	2	3



4518261 : LABEL CERT. ROW



4522374 : LABEL, PULL PLUGS



4600605 : FKM O-RING, AS568A - 131

4532394 : SHAFT SEAL

F801 : SCREW-#8-32X3/4L 18-8 TRIM HX HD M/S

4532733 : PIVOT LINK BEARING 3/8" X 1/4" FL

2213012 : WASHER #8 SS

4603371 : SHAFT SEAL KIT