

# Service Bulletin

**Subject:** **REVISED!** McDonald's Canada New CYT Menu Settings

**Product:** MWG3W & MWE3W only (Three Platen Grills)

**Date:** January 8, 2016

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## All Garland Canada Factory Authorized Service Partners

This bulletin is a **new revision of MCD-01-16-C.**

McDonald's Canada has confirmed the NEW "CYT" menu item/settings to be used in the Garland three platen grills (see p.2-3).

Garland is working on implementing these changes in production. In the interim please make note of these Canadian specific changes highlighted in yellow. CYT will need to be added on the start-up of grills going into the field that do not as of yet have these setting programmed.



## Details of Programming Provided by McDonald's Canada:

### CYT Beef Integrity: Steps on how to adjust cook time

- The total cook time must include the clam cook time and the additional 45 seconds required after you turn the patty.
- When conducting a beef integrity, you must use the CYT grill monitor to ensure the 45 second turn time is included in the total cook time
- Grill Cook Time start point
  - Garland Gas 175 seconds – Total clam cook time: 175" + 45" turn time = 220 seconds
  - Garland Electric 180 seconds - Total clam cook time: 180" + 45" turn time = 225 seconds
  - Taylor Gas 175 seconds - Total clam cook time: 175" + 45" turn time = 220 seconds
  - Taylor Electric 175 seconds - Total clam cook time: 175" + 45" turn time = 220 seconds

If you are not achieving the required internal temperature of 160 degrees with a minimum of 1 patty within the quality range of 160 to 165 degrees, you will need to adjust the clam grill cook time. **Cook time adjustments should be done in increments of 2 seconds.** You will also be required to adjust the total cook time on the CYT grill monitor.

**Ex.** Garland Gas Grill (Start Point is 175 seconds): The internal temperature of the patties is not meeting the food safe temperature of 160 degrees. Increase the cook time in increments of 2 seconds. You determine you need to increase the clam cook time to 177 seconds.

**1. Increase clam cook time on the grill to 177 seconds**

**2. Increase CYT grill monitor total cook time to 222 seconds (177"clam grill cook time + 45"turn time = 222" total time**

- a) On the CYT grill monitor select the "Page screen".
- b) Select the thermometer symbol, This will open the cook time
- c) Select the + Alert symbol to open the entire timing cycle. The top time is the total cook time.
- d) Increase the total cook time to reflect the number of seconds you increased your clam grill cook time (2 seconds). Hit the plus sign until you have reached the increased time number
- e) Increase the turn time to include the additional 2 seconds (177 seconds)
- f) Save change

Conduct another beef integrity check to ensure all patties are above 160 degrees with a minimum of 1 patty within the quality range of 160 to 165 degrees. If you don't achieve these temperatures, continue to make adjustments using the previous instructions.

**NOTE: Your grill monitor cook time will automatically be set to its default settings as part of the end of day / start of day process. You will be required to manually adjust your grill monitor cook time daily.**