

# Service Bulletin

**Subject: McDonald's Clamshell Grill Certification Training in Canada**

**DATE: NOVEMBER 11, 2015**

## All Garland Canada Factory Authorized Service Partners

Clamshell grill certification training sessions have been scheduled for December 2015 and January 2016. Please refer to details listed below. Accommodations will be covered for participants with travel greater than 2 hours from training site. Please contact Garland Tech Service for pre-approval on accommodation expenses and reimbursement submission instructions.

**Please Note:** it is mandatory by McDonalds & Garland that technicians be certified to work on clamshell grills. That certification lapses after 3 years. Our records indicate that there are a number of technicians that require updating of this certification. Please ensure your technical team is available to attend a training session and therefore prepared to support the pending grill rollout starting in December 2015.

### TRAINING SIGN-UP

- Visit the McD Portal at:  
<https://clamshell.garland-group.com/TrainingHome.asp>  
and follow the instructions on the website.
- Class size is limited to 20 technicians per training session and will be on a first come, first serve basis.

### CONTACTS

- Should you have any problems or questions on training sign-up, please contact:  
Charles (Chuck) Luzius at  
[charles.luzius@manitowoc.com](mailto:charles.luzius@manitowoc.com)

Region	McDonald's Clamshell Grill Training Location	Garland Training Instructor	Training Sessions/ Days	Training Times	Training Dates
Ontario	<b>Garland Commercial Ranges.</b> 1177 Kamato Rd Mississauga, Ontario L4W 1X4	David LaChette	2 Sessions, 2 days each	8am-5pm	<b>Mon-Tue (Dec 7 &amp; 8) &amp; Thu-Fri (Dec 10 &amp; 11)</b>
Alberta	<b>Key Food Equipment – Edmonton</b> 5845 Gateway Blvd Edmonton, Alberta T6H 2H3	Jeff Landis	1 Session, 2 day	8am-5pm	<b>Tue-Wed (Dec 15 &amp; 16)</b>
Quebec	<b>Choquette CKS – Montreal</b> 4550 Jarry Est Montréal, Quebec H1R 1X3	Jeff Landis	2 Sessions, 2 days each	8am-5pm	<b>Mon-Tue (Jan 11 &amp; 12) &amp; Thu-Fri (Jan 14 &amp; 15)</b>
Prairies	<b>Air-Rite Inc.</b> 40 Parr St, Winnipeg, Manitoba R3H 3C3	David LaChette	1 Session, 2 day	8am-5pm	<b>Tue-Wed (Jan 12 &amp; 13)</b>
East Coast	<b>Walker's Gas &amp; Electric Ltd.</b> 2608 Windsor Street, Halifax, Nova Scotia B3K 5C8	Steve Mulvihill	1 Session, 2 day	8am-5pm	<b>Tue-Wed (Jan 19 &amp; 20)</b>
British Columbia	<b>Key Food Equipment Services Ltd.</b> 145 - 8528 Glenlyon Parkway, Burnaby, BC V5J 0B6	David LaChette	2 Sessions, 2 days each	8am-5pm	<b>Mon-Tue (Jan 25 &amp; 26) &amp; Thu-Fri (Jan 28 &amp; 29)</b>