

## McDonalds Clamshell Bulletin Index

Updated: Oct 4, 2018.

The following is a listing of all Service and Parts bulletins issued since the roll out of the Garland Clamshell Grill. Please ensure that these bulletins are on hand and that they have also been distributed to your associated service agents.

<u>Bulletin #</u>	<u>Subject</u>	<u>Copies to</u>
<b>2018 MCDONALD'S CLAMSHELL BULLETIN</b>		
MCD-11-18-I	McDonald's Enhancement Program	International
MCD-10-18-ACI	Garland McDonald's Clamshell Grill improvements	US / Canada/Intern.
MCD-09-18-ACI	"Go Forward Warranty" Platen Separation.	US / Canada/Intern.
MCD-08-18-AI	Garland McDonald's Clamshell Grill improvements (software 403)	US / International
MCD-07-18-I	McDonald's Preventative Maintenance /Certification Checklist	International
MCD-06-18-AC	McDonald's Preventative Maintenance /Certification Checklist	US / Canada
MCD-05-18-ACI	Garland McDonald's Clamshell Grill improvements	US / Canada/Intern.
MCD-04-18-A	McDonald's Enhancement Program	US
MCD-03-18-AC	McDonald's New Preheat Gap Setting	US / Canada
MCD-02-18-A	McDonald's Go No-Go Tool Update. <b>NOTE: This bulletin supersedes MCD-16-12-A, issued on September 14, 2012.</b>	US
<b>2017 MCDONALD'S CLAMSHELL BULLETIN</b>		
MCD-04-17-A	McDonald's Hot Off The Grill (HOTG) Readiness.	US
MCD-03-17-C	IMPORTANT Checklist for Cooking Grilled Chicken on McDonald's Garland Grills	Canada
MCD-02-17-I	Releasing New McDonald's Next Generation Electric Grills	International
MCD-01-17-AC	Releasing New McDonald's Next Generation Electric Grills	US / Canada
<b>2016 MCDONALD'S CLAMSHELL BULLETIN</b>		
MCD-01-16-C	(REVISED) McDonald's Canada New CYT Menu Settings	
MCD-02-16-C	McDonald's Canada 3 Year Warranty	
<b>2015 MCDONALD'S CLAMSHELL BULLETIN</b>		
MCD-01-15-A	McDonald's Hot & Juicy Beef Rollout	US
<b>2014 MCDONALD'S CLAMSHELL BULLETIN</b>		
MCD-06-14-AIC	Platen Tether Installation <b>(replaces bulletin MCD-20-12-IC &amp; MCD-19-12-A released Nov 2012)</b>	US / Canada / International
MCD-05-14-AIC	Preventative Maintenance / Certification Checklist (available in German/Russian/Polish)	US / Canada / International

<b>Bulletin #</b>	<b>Subject</b>	<b>Copies to</b>
MCD-04-14-AIC	Garland 3 Platen Grill Bracket Retrofit – McDonald’s FAS install	US / Canada / International
	Bulletin languages available: English, Chinese Simplified, Chinese Traditional, French, German, Japanese, Korean, Portuguese, Russian, Spanish	
MCD-03-14-I	Magnet in Actuator	International
MCD-02-14-AC	Magnet in Actuator	US / Canada
MCD-01-14-AIC	Platen Shoulder Bolt Inspection and Service	US / Canada / International

### 2013 MCDONALD’S CLAMSHELL BULLETIN

MCD-03-13-I	Special Clamshell Grill Configurations for Japan	International (Japan)
MCD-02-13-AIC	“Go Forward Warranty” Platen Separation	US / Canada / International
MCD-01-13-AC	McD’s Convection Oven Warranty Statement Bulletin	US / Canada
MCD-01-13-AIC	Platen Actuator Unserviceable Part	US / Canada / International

### 2012 MCDONALD’S CLAMSHELL BULLETIN

MCD-23-12-AIC	Garland Grill Preventative Maintenance Certification checklist	US / Canada / International
MCD-22-12-AIC	Silicon Sponge Lid Gasket	US / Canada / International
MCD-21-12-AIC	Platen Separation Tether Installation	US / Canada / International
MCD-20-12-IC	3 Platen Electric/Gas Grills External Platen Inspection (Replace by MCD-06-14-AIC)	Canada / International
MCD-19-12-A	3 Platen Electric/Gas Grills Remaining to Receive LRS Upgrade (Replace by MCD-06-14-AIC)	US
MCD-18-12-A	Update for Lower Release Sheet Teflon Cooking (Supercedes bulletin MCD-14-12-A)	US (Only)
MCD-17-12-AIC	Grill Caster Cleaning Procedure	US / Canada / International
MCD-16-12-A	Go/No-Go Gap Check Tool	US (Only)
MCD-15-12-I	Platen Inspection (Australia Only)	Australia (Only)
MCD-14-12-A	Annual Grill Certification – Update for Lower Teflon Cooking. (USA only) (Replace by MCD-18-12-A)	US (Only)
MCD-13-12-A	Policy for Repeat Repairs	US
MCD-12-12-AC	McD Rest poor cooking issue complaints, Service Check list,#4529508 (Supercedes bulletin MCD-06-11-AC)	US / Canada
MCD-11-12-AIC	Gas system. Service Check list, #4529507 (Supercedes bulletin MCD-04-11-AIC)	US / Canada / International
MCD-10-12-AIC	UPPER/LOWER Limit Switch and Limit Switch (Over travel), Check list, 4529506 (Supercedes bulletin CLM-132-1210-ABC)	US / Canada / International
MCD-09-12-AIC	Actuator & Motor Speed Control, Check list, #4529505 (Supercedes bulletin CLM-133-1210-ABC)	US / Canada / International
MCD-08-12-AIC	Reed Switch and Magnet Field Evaluation Check list, 4529504 (Supercedes bulletin CLM-135-1210-ABC)	US / Canada / International
MCD-07-12-AIC	Release of improved Vapor Shield	US / Canada / International
MCD-06-12-AIC	Release of new model McDonalds Clamshell Grill	US / Canada / International
MCD-05-12-AIC	Revised Version of MCD Grill Wiring Harnesses - Terminal	US / Canada / International

<u>Bulletin #</u>	<u>Subject</u>	<u>Copies to</u>
	Block to Contactor	
MCD-04-12-AIC	Grill Thermocouple (4521318) Crimping Quality Issue	US / Canada / International
MCD-03-12-AIC(SP)	Puesta en Venta del nuevo modelo de Parrillas Almeja para McDonald's	Spanish Language Countries
MCD-03-12-AIC	Release of new model McDonalds Clamshell Grill	US / Canada / International
MCD-02-12-AIC	Solid State relays	US / Canada / International
MCD-01-12-AIC	Addition of a Flame Sense Filter	US / Canada / International

**2011 MCDONALD'S CLAMSHELL BULLETIN**

MCD-31-11-AC	New Pivot End Mills Settings	US / Canada
MCD-30-11-I	New Pivot End Mills Settings	International
MCD-29-11-AC	Garland Clamshell Retainers Connectors (Supersedes MCD-11-11-AC)	US / Canada
MCD-28-11-I	Garland Clamshell Retainers Connectors (Supersedes MCD-10-11-I)	International
MCD-27-11-AIC	Calibration/Verification of Grill Temperature Zones	US / International / Canada
MCD-26-11-I	High Limit, Auto Resetting	International
MCD-25-11-A	Clamshell Incident Control Event Number Assignment (Supersedes MCD-19-11-A)	US
MCD-24-11-A	Warranty Part Return, Part # 1781301	US
MCD-23-11-C	Warranty Part Return, Part # 1781301	Canada
MCD-22-11-AIC	New NCC Controller	US / International / Canada
MCD-21-11-AIC	Flex to Solid Hard Tube Gas Line, Field Upgrade	US / International / Canada
MCD-20-11-I	Ignition Module 230V, change for CE Gas units	International
MCD-19-11-A	<del>Clamshell Incident Control Event Number Assignment</del> Replace by MCD-25-11-A	US
MCD-18-11-I	Warranty Parts Return	International
MCD-17-11-A	Warranty Parts Return	US
MCD-16-11-C	Warranty Parts Return	Canada
MCD-15-11-AIC	McDonald's Grill Certification Forms and Stickers	US / International / Canada
MCD-14-11-AIC	Motor Speed Control, PRC Part # 4521682	US / International / Canada
MCD-13-11-I	Garland Clamshell Controllers	International
MCD-12-11-AC	Garland Clamshell Controllers	US / Canada
MCD-11-11-AC	<del>Garland Clamshell Retainers Connectors</del> Replace by MCD-29-11-AC	US / Canada
MCD-10-11-I	<del>Garland Clamshell Retainers Connectors</del> Replace by MCD-28-11-I	International
MCD-09-11-AIC	Garland Clamshell New Reed Sensor Connector	US / International / Canada
MCD-08-11-AIC	New Garland Lid Seal Gasket	US / International / Canada
MCD-07-11-AIC	Garland Clamshell Controller Part Numbers	US / International / Canada
MCD-06-11-AC	<del>McDonalds Restaurants. Poor cooking issue complaints</del> Replace by MCD-12-12-AC	US / Canada
MCD-05-11-AIC	Garland Clamshell desiccants DESI PAK bags	US / International / Canada
MCD-04-11-AIC	<del>Gas system. Service Check list, #4529507</del> Replace by MCD-11-12-AIC	US / International / Canada

<b>Bulletin #</b>	<b>Subject</b>	<b>Copies to</b>
MCD-03-11-AIC	McDonald's Clamshell Locking Ring Tightening Procedure (Rev 01)	US / International / Canada
MCD-02-11-AIC	Garland Clamshell Wiring Checklist for Service	US / International / Canada
MCD-01-11-AIC	Garland Clamshell Troubleshooting Guide, Flow Charts	US / International / Canada

**ATTENTION:** Code B has been changed to I, starting Jan 2011.

Codes AIC indicate the bulletins apply to: A-US Market, I-International, C-Canada

### 2010 CLAMSHELL BULLETIN

CLM-135-1210-ABC	<del>Reed Switch and Magnet Field Evaluation Check list.</del> Replace by MCD-08-12-AIC	US / International / Canada
CLM-134-1210-ABC	Critical procedures for field handling of ESD Sensitive devices	US / International / Canada
CLM-133-1210-ABC	<del>Actuator &amp; Motor Speed Control, Checklist.</del> Replace by MCD-09-12-AC	US / International / Canada
CLM-132-1210-ABC	<del>Checklist for, UPPER / LOWER Limit Switch and Limit Switch (Over travel)</del> Replace by MCD-10-12-AIC	US / International / Canada
CLM-131-1210-AC	McDonalds Restaurants. Poor cooking issue complaints	US / International / Canada
CLM-130-2010-ABC	NCC Controller, PART # 4521622	US / International / Canada
CLM-129-1010-A	Warranty parts return	US ONLY
CLM-128-0910-ABC	Upper platen inspection procedure – 3W models ONLY	US / International / Canada
CLM-127-0910-ABC	New Fax Number	US / International / Canada
CLM-126-0910-ABC	Side Retention Kits – BULLETIN #123-0810-ABC (RE-ISSUED)	US / International / Canada
CLM-125-0910-ABC	3-Platen grill control panel cut-outs	US / International / Canada
CLM-124-0810-ABC	2P   3P Main controller replacement / software upgrade	US / International / Canada
CLM-123-0810-ABC	2P w/ PRC Side Retention Brackets	US / International / Canada
CLM-122-0710-ABC	3P Front Adjuster Nut Checks	US / International / Canada
CLM-121-0510-ABC	2P w/PRC Platen Leveling & Platen Arm Leveling	US / International / Canada
CLM-120-0510-ABC	Controllers going to the "OFF" position	US / International / Canada
CLM-119-0510-ABC	New Online Training Tools	US / International / Canada
CLM-118-0410-ABC	McDonalds Clamshell Startups	US / International / Canada
CLM-117-0310-ABC	Manual Correction (3W) – 4521777 & 4526396	US / International / Canada
CLM-116-0310-A	Programming Strip Bacon	US ONLY

<b>Bulletin #</b>	<b>Subject</b>	<b>Copies to</b>
CLM-115-0310-ABC	Part number discontinued – Overrun limit switch kit	US / International / Canada
CLM-114-0310-ABC	New Equipment Release – MWE2W/MWE2S	US / International / Canada
CLM-113-0210-ABC	Part Change – Motor Speed control (Watlow)	US / International / Canada
CLM-112-0210-ABC	Cert form changes (R.7) / Gas Line Replacement	US / International / Canada
CLM-110-0110-ABC	Flex Gas Line Extended Warranty	US / International / Canada

**2009 CLAMSHELL BULLETIN**

CLM-109-1109-ABC	Flex Gas Line Replacement	US / International / Canada
CLM-108-1109-ABC	Flex Gas Line Inspection	US / International / Canada
CLM-107-1109-ABC	Teflon Wraparound Sheets & Brackets	US / International / Canada
CLM-106-0909-ABC	Part Changes – NCC Components	US / International / Canada
CLM-105-0909-ABC	Seal Returns – Program Update	US / International / Canada
CLM-104-0509-ABC	Certification – New World Grills	US / International / Canada
CLM-103-0209-ABC	Part Change – Shaft Seal Changes	US / International / Canada
CLM-102-0209-ABC	Parts Change – Leveling Tool	US / International / Canada
CLM-101-0209-ABC	McDonalds Clamshell Price Change Update	US / International / Canada
CLM-100-0109-ABC	Parts Change – Linear Actuator	US / International / Canada
CLM-99-0109-ABC	Updated 3-Platen Grill Parts Stocking List	US / International / Canada
CLM-98-0109-ABC	Major Grill Component PRICE CHANGES	US / International / Canada
CLM-97-0109-ABC	Grill Certification Updates – VER 6 RELEASED	US / International / Canada

**2008 CLAMSHELL BULLETIN**

CLM-96-1008-ABC	Conduit Seal Part & P/N Change	US / International / Canada
CLM-95-0908-ABC	Gas Hose Retrofit – Insulation	US / International / Canada
CLM-94-0708-ABC	New 3-Platen grill service guidelines	US / International / Canada
CLM-93-0608-ABC	New 3-platen grill Parts Stocking / Grill Introduction	US / International / Canada
CLM-92-0608-ABC	Clamshell 3 <sup>rd</sup> YR Extended Warranty	US / International / Canada

<b>Bulletin #</b>	<b>Subject</b>	<b>Copies to</b>
ABC		
CLM-91-0308-ABC	Parts Change – Platen Adjuster Tool	US / International / Canada
CLM-90-0208-ABC	Grill Certification Information	US / International / Canada
CLM-89-0208-ABC	Parts Change – Main Power Switch	US / International / Canada
CLM-88-0208-ABC	Parts Change – Contact Block – Pushbuttons	US / International / Canada
CLM-87-0208-ABC	Parts Change – Seal Assy	US / International / Canada
CLM-86-0108-ABC	Introduction to the Next Generation Grill	US / International / Canada
CLM-85-0108-ABC	Teflon Sheets – New World Grill	US / International / Canada

### 2007 CLAMSHELL BULLETIN

CLM-84-1207-ABC	Parts Change – Seal Assy	US / International / Canada
CLM-83-1207-ABC	Parts Change – Conduit Assy	US / International / Canada
CLM-82-0907-ABC	Transformer Part Change – MCOE5L	US / International / Canada
CLM-81-0907-A	5-wire Interlock Cords – Available	US ONLY
CLM-80-0807-ABC	Part Change – Shaft Seal	US / International / Canada
CLM-79-0607-ABC	Part Change – Ignition Cable Length	US / International / Canada
CLM-78-0507-ABC	Part Change – 2-speed fan harness	US / International / Canada
CLM-77-0507-B	Part Change – Ignition Module	International ONLY
CLM-76-0407-ABC	Electrical Safety Sticker Distribution	US ONLY
CLM-75-0307-ABC	In-House technician – New Requirements	US ONLY
CLM-74-0207-ABC	Garland Clamshell Grill Cert Form (V.4 Released)	US / International / Canada
CLM-73-1208-B	SDC Payments	International ONLY

### 2006 CLAMSHELL BULLETIN

CLM-72-1106-ABC	Xpress Grill Start ups – REISSUE	US / International / Canada
CLM-71-1006-ABC	Price Change – Selected items	US / International / Canada
CLM-70-0506-ABC	Warranty – Change in Warranty	US / International / Canada
CLM-69-0306-ABC	Part Number Change – Carriage Blocks	US / International / Canada
CLM-68-0306-	Gapping tool – Gapping procedure	US / International / Canada

<b>Bulletin #</b>	<b>Subject</b>	<b>Copies to</b>
ABC		
CLM-67-0206-ABC	Grease Shield Information	US / International / Canada
<b>2005 CLAMSHELL BULLETIN</b>		
CLM-66-0805-ABC	Return Parts Policy	US / International / Canada
CLM-65-0805-A	Xpress Grill Start ups	US ONLY
CLM-64-0705-B	Garland Parts Discount	International ONLY
CLM-63-0605-ABC	Clamshell Warranty Processing	US / International / Canada
CLM-62-0605-ABC	New Warranty – Linear Actuator (PN-1812401)	US / International / Canada
CLM-61-0505-ABC	Garland Clamshell Parts Price Change Errors	US / International / Canada
CLM-60-0405-ABC	Garland Clamshell Parts Price Change	US / International / Canada
CLM-59-0305-ABC	Splash Shield (PN 1873703) Important Information	US / International / Canada
CLM-58-0305-A	Start Up Rates	US ONLY
CLM-57-0205-A	Element Enhancement Kit Information	US ONLY
CLM-56-0105-A	Release of new Gas Service Manual	US ONLY
CLM-55-0105-ABC	Notice to Installers – Platen Strapping	US / International / Canada
CLM-54-0105-BC	New Electric Service Manual Release – REISSUE	International / Canada
<b>2004 CLAMSHELL BULLETIN</b>		
CLM-54-0704-A	New Electric Service Manual Release	US ONLY
CLM-53-0704-ABC	Clamshell grill serial number change	US / International / Canada
CLM-52-0304-ABC	Manual / Automatic Resetting Hi-Limits	US / International / Canada
CLM-51-0304-A	5-Wire Interlock Cords	US ONLY
<b>2003 CLAMSHELL BULLETIN</b>		
CLM-50-1103-ABC	Grill Cleaning Compounds	US / International / Canada
CLM-49-0703-ABC	New EPROM CHIP – Version 7.30	US / International / Canada
CLM-48-0503-ABC	Start up Literature Pack – Updated	US / International / Canada
CLM-47-0403-ABC	New EPROM CHIP – Version 6.20	US / International / Canada
CLM-46-0403-ABC	Platen Locking Pin – Addition of Bushing	US / International / Canada
CLM-45-0103-A	Beef Integrity Procedure (Revised)	US ONLY
<b>2002 CLAMSHELL BULLETIN</b>		
CLM-44-0502-A	Ignition Module Return	US ONLY
CLM-43-0102-	Stroke Limiting Bracket - (Stroke Limit Switch Kit)	US / International / Canada

<u>Bulletin #</u>	<u>Subject</u>	<u>Copies to</u>
ABC		
<b>2001 CLAMSHELL BULLETIN</b>		
CLM-42-1001-A	2 Speed Fan Retro Fit	US ONLY
CLM-41-1001-ABC	Temperature Probe Calibration - Teflon Sheet	US / International / Canada
CLM-40-0401-BC	Cam Follower Retro-Fit	International / Canada
CLM-40-0401-A	Cam Follower Retro-Fit	US ONLY
<b>2000 CLAMSHELL BULLETIN</b>		
CLM-39-0700-ABC	High Limit Indications	US / International / Canada
CLM-38-0500-ABC	Ignition / Fan Relay Boards	US / International / Canada
CLM-37-0300-ABC	Flue restrictors and burner sight glass covers	US / International / Canada
CLM-36-0200-ABC	Literature Pack	US / International / Canada
CLM-35-0100-ABC	Solid State Relays	US / International / Canada
<b>1999 CLAMSHELL BULLETIN</b>		
CLM-34-1199-ABC	Update Grill Plate Measurements	US / International / Canada
CLM-33-1099-A	Eprom Chips 4.0	US ONLY
CLM-32-899-ABC	Limited Warranty	US / International / Canada
CLM-31-899-ABC	<b>Shaft Seal Noise – Inspection / Adjustment</b>	US / International / Canada
CLM-30-599-ABC	Seal Enhancement	US / International / Canada
CLM-29-599-ABC	Solid State Relay – Returns	US / International / Canada
CLM-28-599-ABC	Cam Follower Bolt – Inspection / Replace	US / International / Canada
CLM-27-399-ABC	Updated Warranty	US / International / Canada
<b>1998 CLAMSHELL BULLETIN</b>		
CLM-26-998-AC	Truck Stock	US / Canada
CLM-25-698-ABC	High Limit Replacement	US / International / Canada
CLM-24-698-ABC	Blower Butterfly	US / International / Canada
CLM-23-598-ABC	NCC Main Controller	US / International / Canada
CLM-22-598-ABC	NCC Motor Speed Controllers	US / International / Canada
CLM-21-398-ABC	Gas Burner View Port Closure	US / International / Canada
CLM-20-298-ABC	Element Resistance Chart	US / International / Canada
CLM-19-198-ABC	New Version 3.2 EPROM with Safety Feature	US / International / Canada
<b>1997 CLAMSHELL BULLETIN</b>		
CLM-18-1297-ABC	Gas Grill – Replacement of Internal Gas Lines	US / International / Canada
CLM-17-1197-ABC	Gas Grills – Gas Line Leak Test	US / International / Canada
CLM-16-1097-ABC	New Lower Limit Switch	US / International / Canada
CLM-15-1097-ABC	Gas Grill Popping	US / International / Canada



<b>Bulletin #</b>	<b>Subject</b>	<b>Copies to</b>
CLM-14-897-ABC	Flue Restrictors – Gas Grills	US / International / Canada
CLM-13-697-ABC	Gas Clamshell Grill Heating Elements	US / International / Canada
CLM-12-697-ABC	Clamshell Grill Heating Elements	US / International / Canada
CLM-11-697-ABC	Ferrite Assemblies for NCC Noise Reduction	US / International / Canada
CLM-10-697-ABC	New Upper Platen Conduit Assembly	US / International / Canada <b>Re-issued 1-22-99</b>
CLM-09-397-ABC	Grill Plate Temperature Troubleshooting	US / International / Canada
CLM-08-197-ABC	New Gap Setting on Beef Products	US / International / Canada

**1996 CLAMSHELL BULLETIN**

CLM-07-1196-ABC	Motor Overcurrent Problems	US / International / Canada
CLM-06-996-ABC	New Version 2.14 EPROM	US / International / Canada
CLM-05-896-ABC	New Grill Gapping Tool	US / International / Canada
CLM-04-797-ABC	Beef Integrity / Testing Procedures Checklist	US / International / Canada
CLM-03-796-ABC	Clamshell Grill Platen Leveling and Gapping	US / International / Canada
CLM-02-796-ABC	Thermolink Heat Sink Compound P/N 1813401	US / International / Canada
CLM-01-896-A	Start-up and Performance Checkouts	US Market Only

**Parts Bulletins**

01-0797-ABC	Parts No Longer Used	US / International / Canada
02-0198-ABC	Replacement Main Power Switch	US / International / Canada
03-1098-ABC	Replacement Scraper Seal, Orange to Red	US / International / Canada
04-0199-ABC	Parts No Longer Used	US / International / Canada
05-0599-ABC	Lift Arm Seal Enhancement	US / International / Canada
06-0200-ABC	Price Increase	US / International / Canada
07-0500-ABC	Parts Identification Manual Corrections	US / International / Canada
08-0801-ABC	Parts Identification Manual Corrections	US / International / Canada
09-0801-ABC	Pushbutton Switch / Contact Block Changes	US / International / Canada
10-0902-ABC	Recent Changes	US / International / Canada
11-0902-ABC	Released Grill Accessories	US / International / Canada

**Codes ABC indicate the bulletins apply to:           A-US Market, B-International, C-Canada**

**If you have any questions, please contact the Garland McDonalds Division's Regional Director within your area / country or in the US, contact the Garland Clamshell, Technical Service Department.**