Subject: Improvements and Changes to Platen Seal
To: All Factory Authorized Service (FAS) Agents
Market: ACI
Date: 20th Oct 2020

Change To Platen Heater Plate To Add Additional Protection To The Cowl Seal

As part of our continuous improvement process, Garland have made a change to the way the platen cowl seal fits between the plant and the cowl. Garland feel this will improve the reliability and longevity of cowl seal on the (ME/MG). It will further protect the seal which was changed to a new material (Viton) in August 2019.

This change involves creating a lip on the platen, this lip raises up to cover most of the cowl seal and thus gives better mechanical protection of the seal

The images below show an example of the new design and the previous design. The design change was introduced onto production grill (ME/MG) in November 2019.

Previous design (up to October 2019)  Current design (from November 2019)

You may notice, when initially viewed it appears that the seal is missing on the new design when compared against the previous design. This shows the enhanced level of protection the new design
affords the cowl seal.

This change does NOT mean any change in part numbers, all existing seals and platen heaters are fully interchangeable between the previous and current design.

Dependent on the stock situation, if you place an order for a platen heater plate, you may or may not get one of the new designs. But as noted, none of the parts have changed except the addition of a lip on the platen heater.

Please scan the QR code below if you would like to view the “How To” video on changing the Cowl Seal.

![QR Code]

Kind Regards

Brendan Daly

Global Service Manager